



RAN: .....

**FAULTY GOODS RETURN FORM**

Name:	
Address:	
Returned item(s):	
Date of purchase:	
Distributor / vendor:	
Description of the problem: (if necessary please use the other side of the form)	

Make sure you obtained a Return Authorisation Number (RAN) prior to sending anything back. Write the RAN on the form. Any return sent without the RAN will not be attended to until the RAN is provided.

Make sure you provide all the necessary documents: copy of the proof of purchase, signed warranty and Faulty Goods Returned Form together with the returned item(s). Any return sent without all the three documents will not be attended to until they are all provided.

1. I understand that there will be a charge payable should the returned item(s) be found not faulty. I agree to pay the charge in full.
2. I understand that there will be a charge payable should the fault in the returned item(s) be not covered by the warranty. I agree to pay the charge in full.
3. I agree to pay the shipping cost back in case point 1 or 2 is true.

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Date and signature